

eXport PC Software
for WireXpert
Installation Guide

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For more information on WireXpert or eXport, please contact Softing at itnetworks.softing.com.

Minimum system requirements for eXport:

- Microsoft Windows® Vista/7/8.1/10, 32-bit
- Intel Core 2 Duo, 2Ghz
- 200MB of free disk space for installation
- 1GB of RAM
- Microsoft .NET framework 4.0

Recommended system requirements:

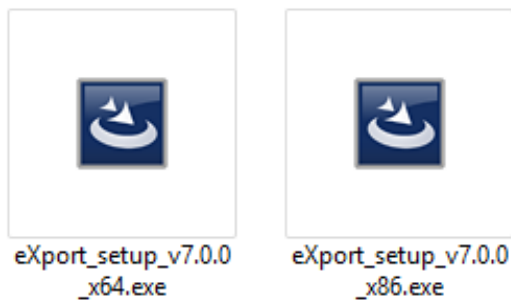
- Microsoft Windows® Vista/7/8.1/10, 64-bits
- Intel Core i3, 2.4Ghz and above
- 4GB of RAM

Contents

Introduction	4
New Installation	4
Upgrading from previous version	8
Upgrading from eXport 6.x.....	9
Cancelling the Installation Wizard	10
Updating the device software.....	11
Troubleshooting.....	13
For users on Windows XP 32 or 64bits	13
For users on Windows 7 or 8 32bits	13
Technical Support	Error! Bookmark not defined.

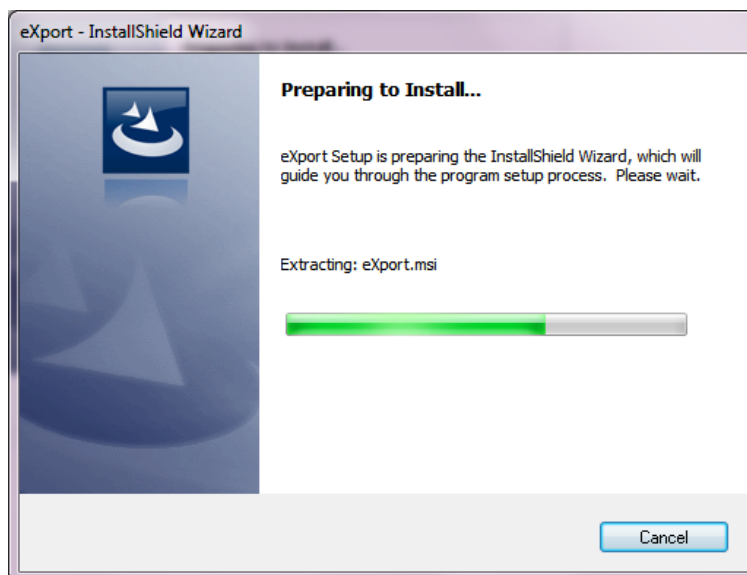
Introduction

1. Please ensure Microsoft .NET framework has been installed into you system before proceeding. A compatible version has been included in “Redist” directory.
2. To begin installation, run the setup file that is included in the flash drive or download the latest version from <http://asia.psiberdata.com/en/home/products/by-application/cable-tester/wirexpert-software-release.html>.
3. Choose the _x86 version if you are running a 32 bits operating system (OS) and _x64 version for a 64 bits OS.

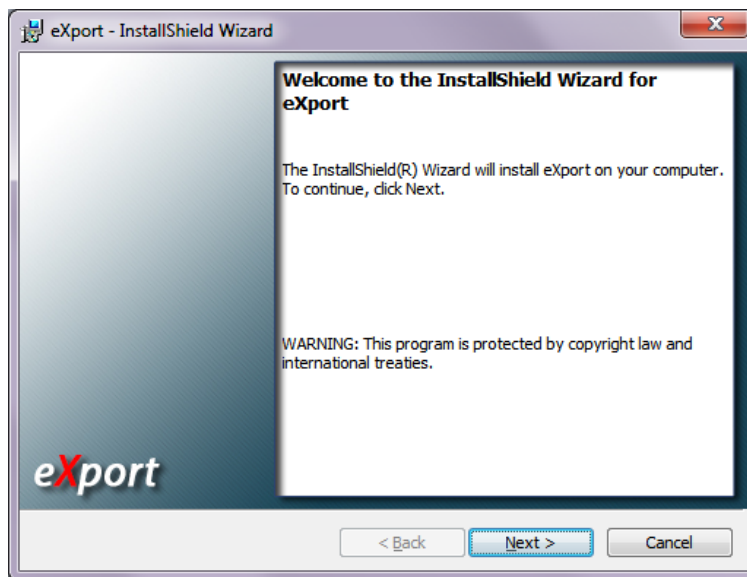


New Installation

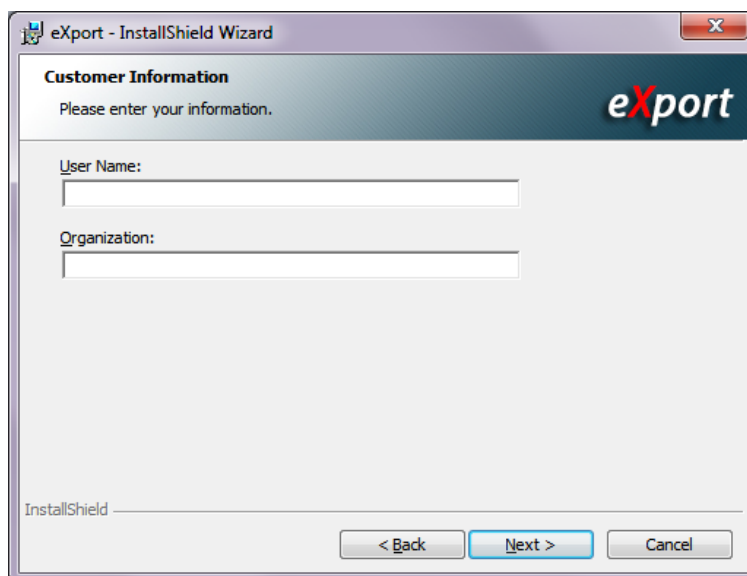
1. Installation will commence after the setup file is executed.



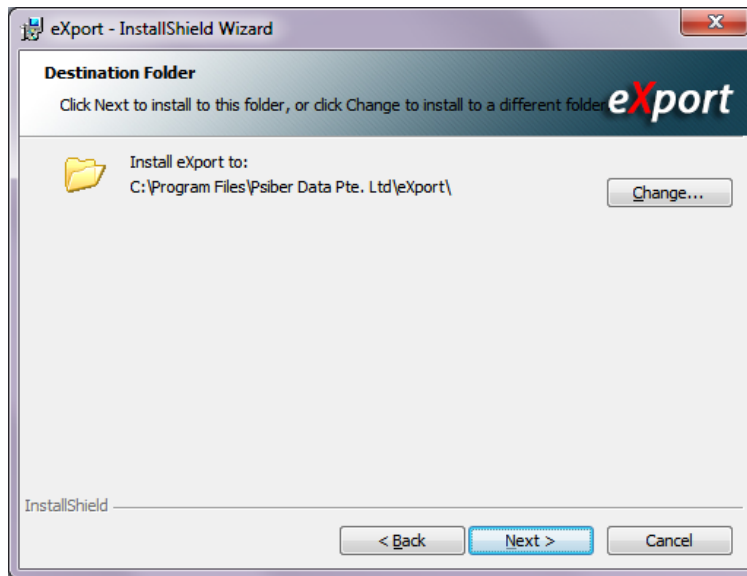
2. Click 'Next' to proceed.



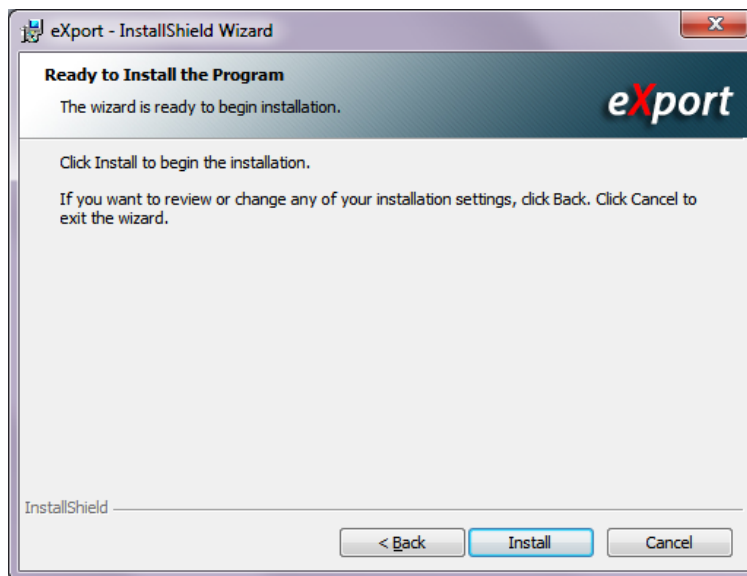
3. You will be prompted to enter your "User Name" and "Organization Name". Complete and click 'Next' to proceed.

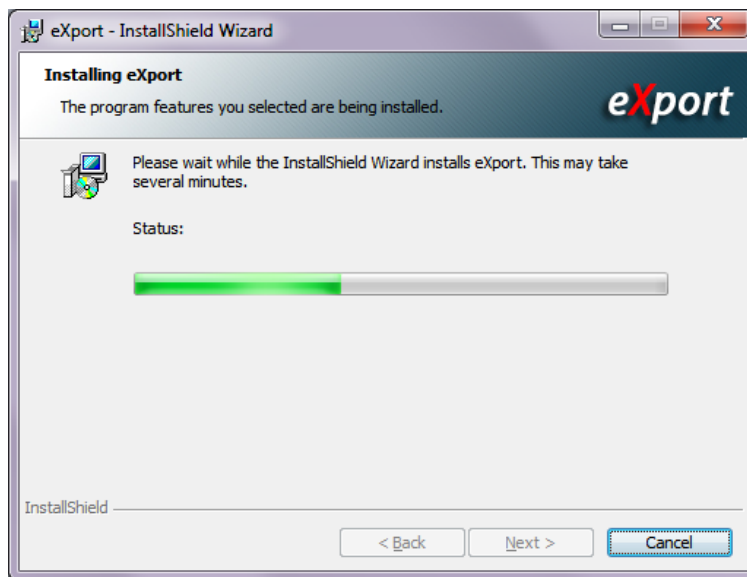


- Click 'Change' if you wish to change the directory of where the program will be installed, otherwise click 'Next' to proceed using the default settings.



- Click 'Install' to begin the installation.

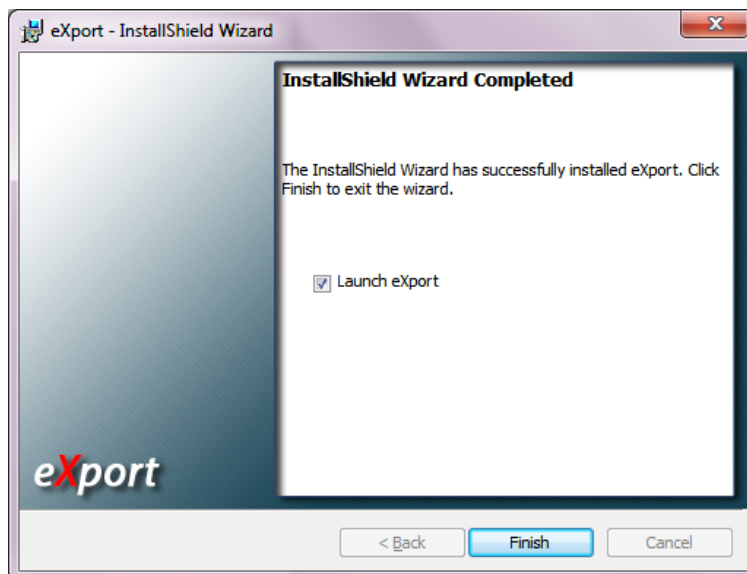




6. Installation is completed.

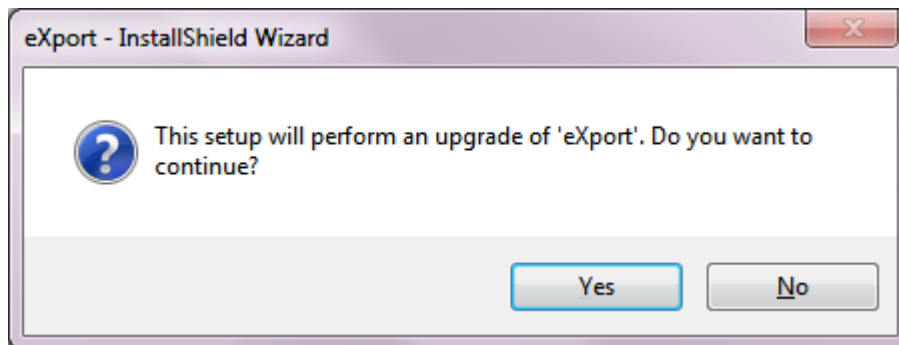
Check 'Launch eXport' to launch the program upon exiting the Installation Wizard.

Click 'Finish' to complete and exit the installation.

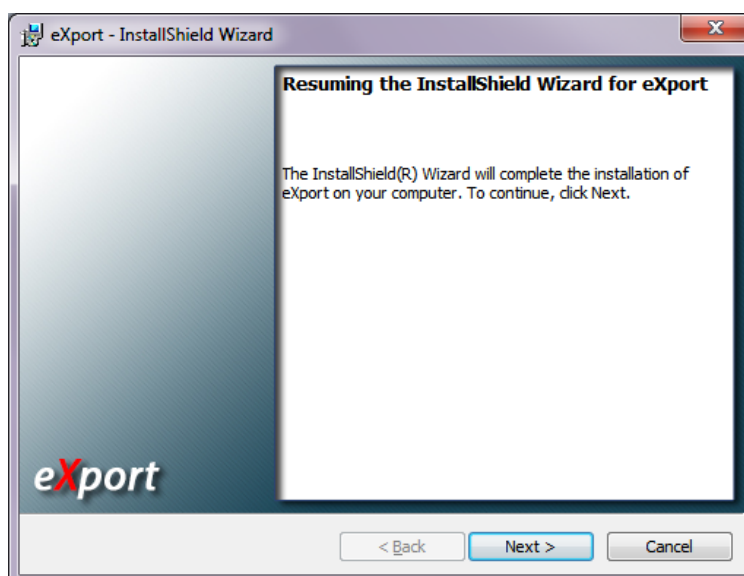
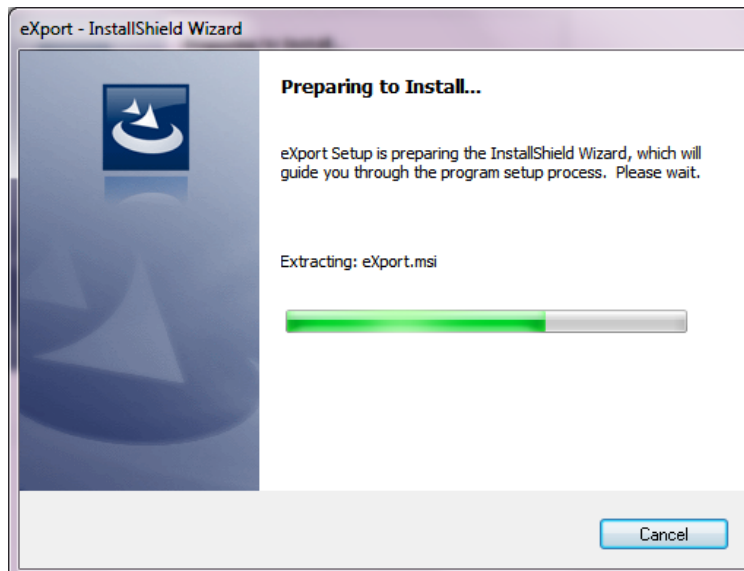


Upgrading from previous version

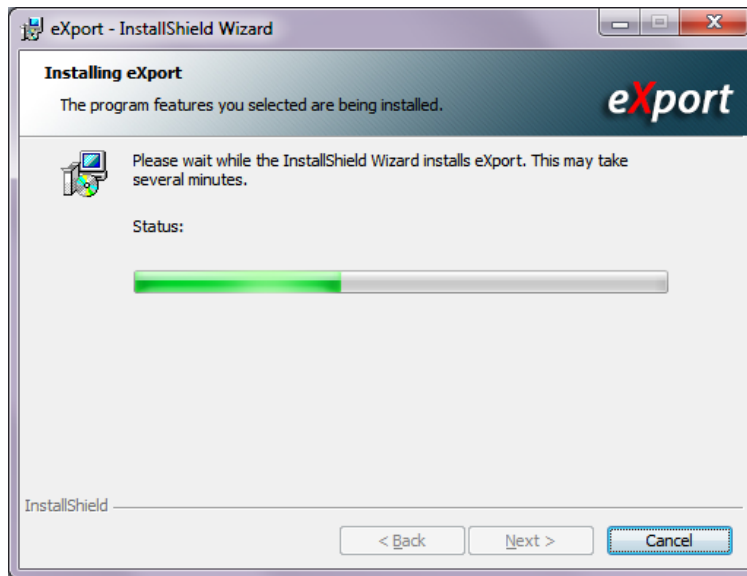
1. If you have an earlier release of eXport, you will be prompted to perform an upgrade. Click 'Yes' to proceed.



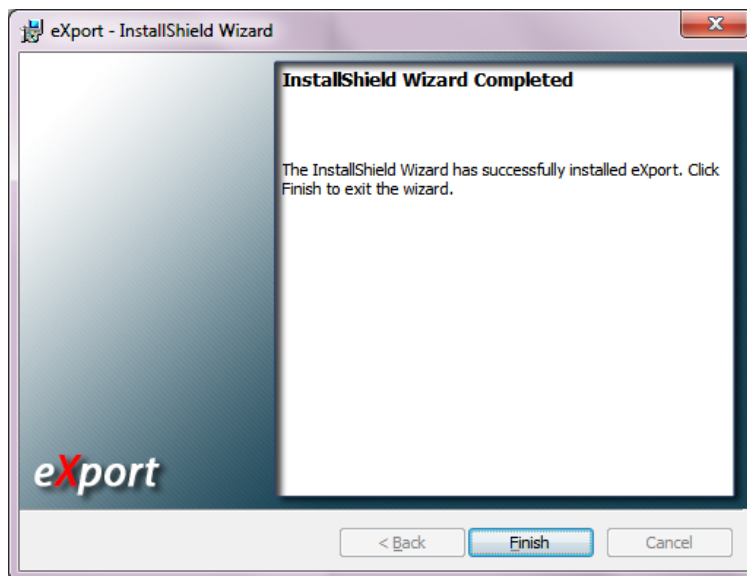
2. Upgrading of eXport will commence. Click 'Next' to proceed.



3. As this is an upgrade, you will not be prompted to choose installation directory. New and updated files will be copied into the same directory to where eXport is installed.



4. Click 'Finish' to complete and exit the installation.



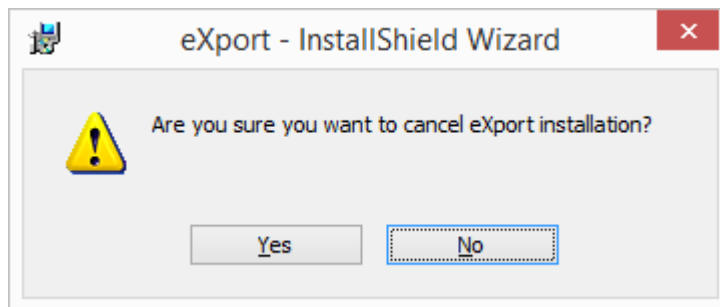
Upgrading from eXport 6.x

eXport 7.x has upgraded its database structure and added new features such as the Re-certification function. You are recommended to perform a clean installation of the software by uninstalling the existing 6.x software before installing the 7.x version.

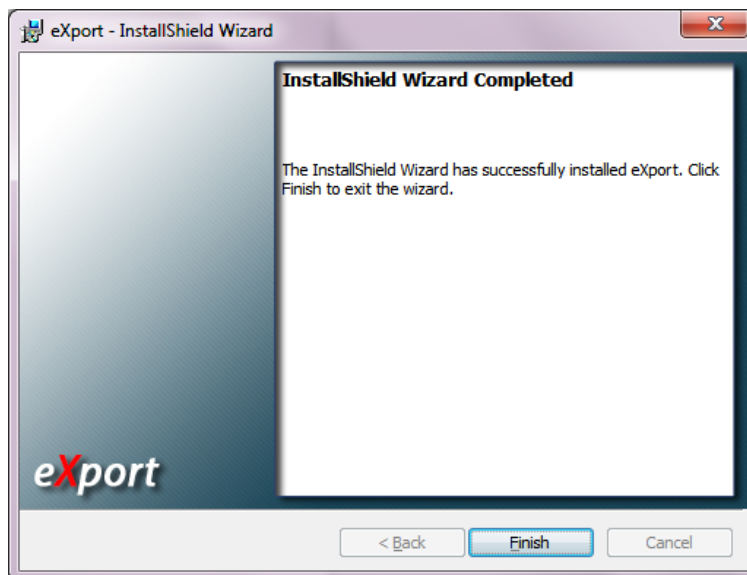
Cancelling the Installation Wizard

1. Installation can be cancelled any time during the installation by clicking 'Cancel'.

Click 'Yes' to cancel the installation or 'No' to continue the installation.

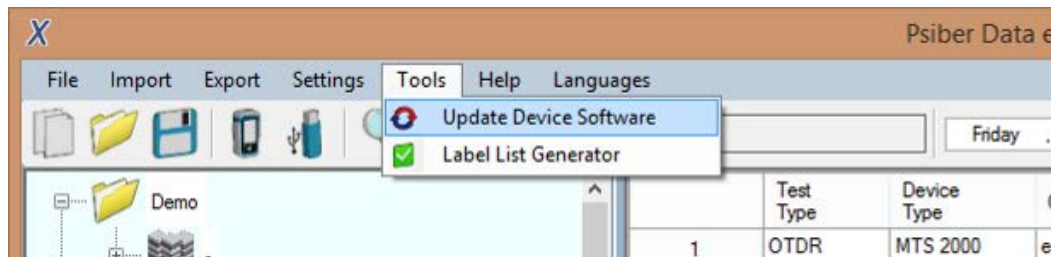


2. Installation will be incomplete and eXport may cease to work or malfunction.

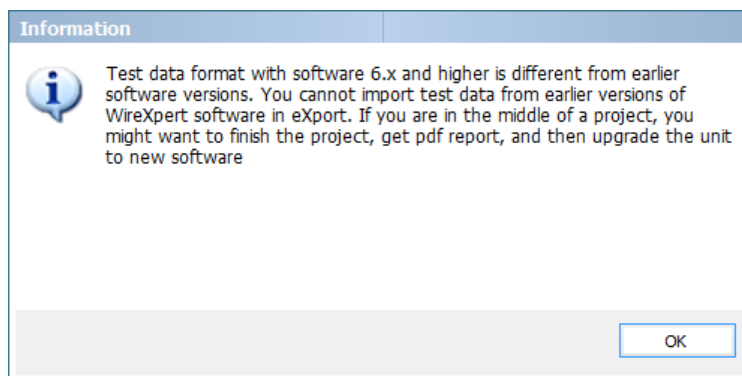


Updating the device software

1. Go to Tools > Update Device Software

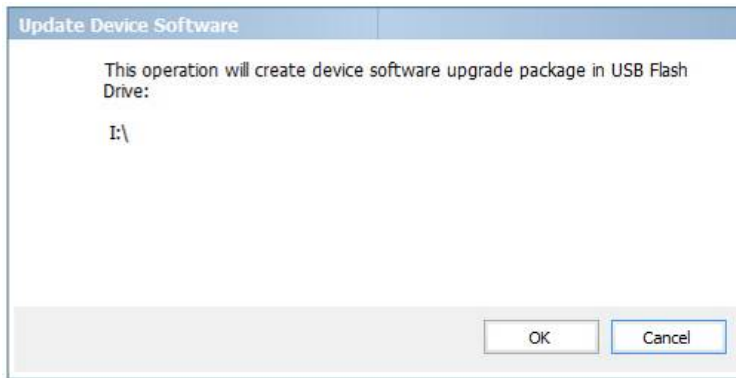


2. Please ensure an USB flash drive has been connected to your workstation before proceeding with update.
3. Click 'OK' after reading the warning message to proceed.



4. Click 'OK' to proceed with update.

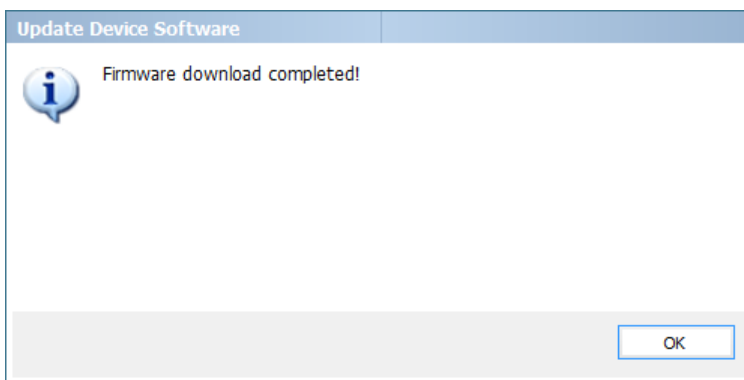




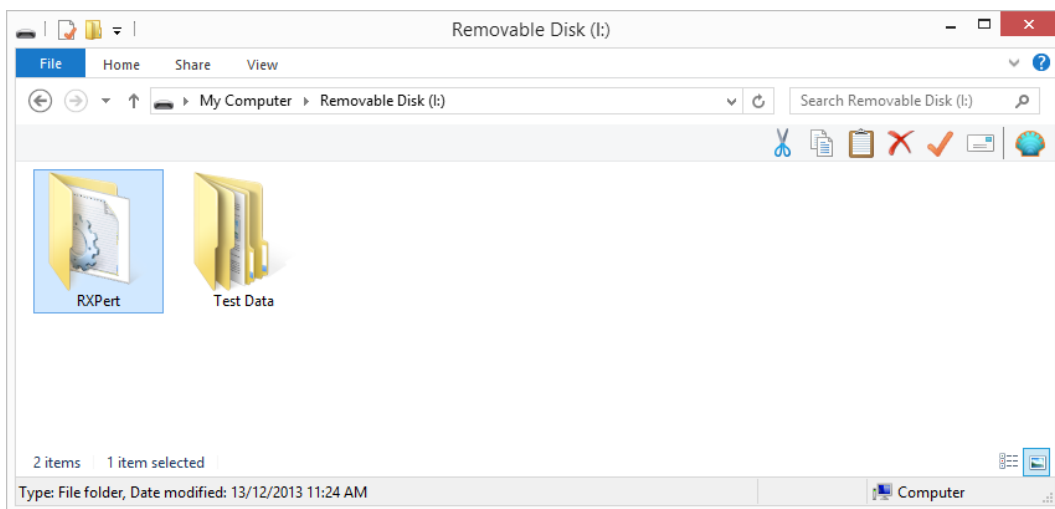
5. Status bar will indicate the “Processing” status during the upgrade.



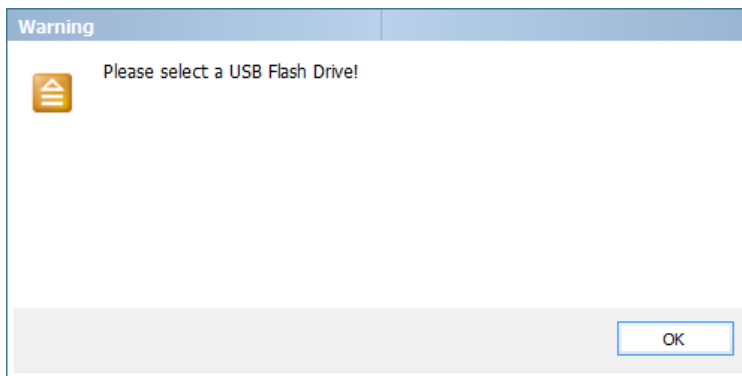
You will be informed when the copy process is complete. Click 'OK' to proceed.



6. The files are now stored in folder “RXPert” folder the USB flash disk.

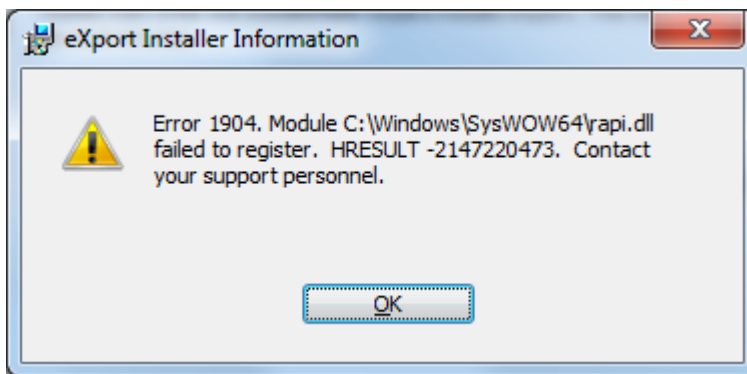


In the event the USB flash disk is not present, you will be reminded to insert one.



Troubleshooting

1. In the event an error, below, occurs during installation, the following steps may resolve the problem.



For users on Windows XP 32 or 64bits

- Please go to “\redist\Windows XP\setup.msi” and install Active Sync 4.5.

For users on Windows 7 or 8 32bits

- Please go to “\redist\Windows 7 or 8\x64\drvupdate-x64.exe” and install Windows mobile device center 6.1.
2. In the event an “SQL CE Installation Warning” occurs during the installation, click ‘OK’ to proceed with the installation.

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